

Terms and Conditions

Websites & Platforms Covered

These Terms & Conditions apply to all products, content, and services offered by Claudia Laschet Transformational Coaching & Therapy, including but not limited to those sold or accessed through our official websites (<https://claudialaschet.com>, <https://claulaschet.com>, <https://claudialaschettherapy.com>) as well as affiliated platforms such as **ThriveCart, Forento, Stripe, Instagram, Facebook**, and any other official Claudia Laschet Transformational Coaching & Therapy sales or content channels.

Introduction

These Terms and Conditions (“Terms”) govern your use of all digital products, coaching programs, courses, workbooks, and services (“Products”) provided by Claudia Laschet Transformational Coaching & Therapy (“we”, “our”, or “us”). By checking the box on our checkout page and completing your purchase, you (“Customer”, “You”, or “Your”) agree to be bound by these Terms.

By accessing or purchasing through our websites or affiliated platforms, you confirm that you have read, understood, and agreed to these Terms. If you do not agree, you should not use or access the site or purchase any of our Products.

Eligibility

You must be at least 18 years old and legally capable of entering into a binding contract to access or use this website and its services.

Educational Disclaimer

The content and services provided by Claudia Laschet Transformational Coaching & Therapy are for educational and informational purposes only. They are not intended as, and shall not be understood or construed as, legal, medical, tax, or financial advice. You are solely responsible for your actions and results.

Please note that hypnotherapy is **not advised** if you suffer from epilepsy, bipolar disorder, or any form of psychosis. If you have a pacemaker, please seek permission from a medical professional first. Claudia Laschet is not a licensed physician, psychologist, or medical practitioner of any kind. Hypnotherapy or coaching should **not** be considered a

replacement for the advice and/or services of a psychiatrist, psychologist, psychotherapist, or doctor.

Testimonial Disclaimer

Testimonials appearing on this site are individual experiences and personal opinions of those who have used our products and/or services. They are provided for informational purposes only and are not intended as guarantees that anyone will achieve the same or similar results.

Results Disclaimer

We make no guarantees regarding the results you may experience from our services or products. Your outcomes depend on a variety of factors including your commitment, effort, time investment, and willingness to change. Any statements about potential results are expressions of opinion only. **No outcome can or will be guaranteed.**

Use of Likeness and Content

You may not use any photographs, videos, audio, voice, likeness, or content from Claudia Laschet Transformational Coaching & Therapy for the purposes of training, generating, or reproducing content through artificial intelligence (AI), or for any unauthorized distribution or resale. Using our content, programs, or materials as your own or selling them without written permission is strictly prohibited.

Termination of Access

We reserve the right to suspend or terminate your access to any service, program, or course without refund if you violate these Terms. You will be notified in writing and given five (5) business days to resolve the issue.

Indemnification

You agree to indemnify, defend, and hold harmless Claudia Laschet Transformational Coaching & Therapy from any claims, liabilities, damages, costs, and expenses

(including legal fees) arising out of your use of this website, our services, or your breach of these Terms and Conditions.

Return and Refund Policy

Digital Product Refund Policy

Due to the digital nature of our products, we do not offer refunds for change of mind, lack of motivation, or perceived lack of results. When you purchase a course, audio, or any other product, you gain instant access to all materials (including videos, audios, PDFs, and downloadable workbooks), which cannot be “returned” in the traditional sense.

However, your rights under the **New Zealand Consumer Guarantees Act 1993 (CGA)** apply. You are entitled to a **repair, replacement, or refund** if a product is faulty, not as described, or not fit for purpose. Nothing in these Terms affects your rights under the CGA.

Duplicate Purchases or Technical Issues

If you accidentally purchase the same course more than once or encounter a technical issue that prevents you from accessing the content, please contact us within **7 days of purchase** at **welcome@claudialaschet.com**. We will promptly resolve the matter by restoring access, providing a replacement, or issuing a refund in line with your rights under the CGA.

Complaints

If you have a concern about your purchase or our services, please contact us at **welcome@claudialaschet.com**. We will work with you to resolve the issue.

If you are not satisfied with our response, you may escalate the matter to the **New Zealand Disputes Tribunal** or, for misleading conduct or breach of consumer rights, to the **Commerce Commission** at www.comcom.govt.nz.

Modifications

We reserve the right to update or modify these Terms & Conditions at any time without prior notice. Any changes will be posted on this page, and continued use of our services indicates your acceptance of the updated Terms.

Governing Law

These Terms and any matters arising out of or in relation to them shall be governed by and construed in accordance with the laws of **New Zealand**. You agree to submit to the exclusive jurisdiction of the New Zealand courts to settle any dispute which may arise out of or in connection with these Terms and Conditions.

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