

Shipping & Delivery Policy

All of our products are digital only. You will not receive any physical items in the mail.

Your purchase will be delivered electronically. Access details or login information will be sent to the email address you provide at checkout once your payment has been successfully processed. Please ensure your email address is entered correctly, as we cannot be held responsible for delays caused by incorrect details.

You should normally receive your access email within 2 hours of completing your order. If you do not see it, please check your spam or promotions folder. If it is still missing, contact us at welcome@claudiaschet.com and we will assist you promptly by restoring access or re-sending your details.

Nothing in this policy affects your rights under the **New Zealand Consumer Guarantees Act 1993 (CGA)**. If we are unable to provide access to your purchased product, you may be entitled to a repair, replacement, or refund under the CGA.

A handwritten signature in black ink that reads "Claudia Laschet". The signature is written in a cursive style with a long, horizontal flourish extending from the end of the name.